

# Give your health the comfort of extra coverage.

# enhance

High Deductible Health Insurance plan





# enhance - Get enhanced coverage for greater protection!

Think Health Insurance and a hundred questions pop up in your mind. First among them being, how much insurance cover do I need? While some feel capable enough to self-finance their healthcare treatment if and when need arises; others feel satisfied with their existing insurance cover.

But what if the illness is way too critical and expenses tower beyond what you ever imagined or could afford? Considering the growing medical inflation, you sure don't want that extra burden turning your world upside down.

Which is why, at Care Health Insurance (CHI), we have designed enhance - a high deductible health insurance for you and your family. With enhance, you have that extra safety net of coverage which works on the principle of policy deductible. Simply choose your comfort level in terms of the deductible you can manage (either by self-financing or any other insurance) along with your desired Sum Insured and stay worry free when it comes to you and your family's current and future healthcare needs.

#### Advantage

- · Flexible choice of deductible with wide range of Sum insured options max upto ₹55 lakhs\*
- Annual health check-up for adult insured members regardless of claim history
- No pre-policy medical check-up for coverage (Deductible + Sum Insured) less than 40 lacs, till 50 years of age
- Avail select medical treatment anywhere in the world with enhance Anywhere feature
- Hassle-free cashless treatment at leading hospitals, across the country
- · Claim settlement directly by us

#### Highlights

- · In-patient Care
- Day Care Treatment
- Pre & Post Hospitalization
- Enhance Anywhere
- · Organ donor cover
- Floater Option
- Longer Policy Term
- · Tax Benefit

Expert Opinion (Add-on Benefit)

<sup>\*</sup> Deductible options are available upto a max of 20 Lacs. Select combinations of SI & deductible are available.

# enhance - From the worry-free world of CHI.

enhance works on the simple principle of *Policy Deductible*, which is the pre-defined amount that you will bear, through your own finances or any other insurance, during a medical event. Any amount over and above policy deductible will be borne by us.

Simply put, if you opt for a  $\ref{thmodel}$  6 lac Sum Insured with deductible of  $\ref{thmodel}$  2 lac, then 2 lac will be borne by you and 6 lac over and above the deductible of 2 lac will be borne by us during the policy period.

The table below will help you understand better.

	Scenario I	Scenario 2	Scenario 3
Sum Insured	600,000	600,000	600,000
Deductible	200,000	200,000	200,000
Claim Amount I	75,000	75,000	250,000
Claim Amount 2	125,000	250,000	400,000
Claim Amount 3	100,000	300,000	400,000
Payable Amount 1	-	-	50,000
Payable Amount 2	-	125,000	400,000
Payable Amount 3	100,000	300,000	150,000

# enhance is simple

enhanc $\overline{\mathbf{e}}$  is a simple, straightforward plan designed to offer you an unmatched hassle-free experience.

### One policy. Covers entire family.

Under the 'floater plan', you can cover any member of your immediate family (yourself, spouse and children or parents) for the sum insured in a single policy.

#### Add On Benefit\*

#### **Expert Opinion**

We take your illness as seriously as you do. If you are suffering from a serious illness and feel uncertain about your diagnosis or wish to get a second opinion of an expert/doctor, we arrange one for you.

<sup>\*</sup>Available on payment of additional premium.

#### Longer policy term, more convenience

To make the process of renewing your health insurance more convenient, you can choose a policy with tenure between one to three years.

#### Cashless Treatment

With cashless hospitalisation, you no longer need to run around paying off hospital bills and then following up for a reimbursement. All you now need to do is get admitted to any of our network hospitals and concentrate only on your recovery. Relieve yourself from the worry of arranging for the funds. Leave the bill payment arrangements to us.

#### File your claims directly with us

We believe in the old adage, "The proof of the pudding is in the eating." So we back up our promise with an enduringly simple claims procedure, which involves just you and us.

Either in the case of an emergency or a planned hospitalisation, all you have to do is present the Care Health Card at our network of more than 8000+ leading hospitals pan India and avail cashless service.

In case of reimbursement of expenses when you use a non-network hospital, all you need to do is notify us immediately about the claim. Call us directly, send us the specified documents and we'll process your claim.

Since you interact directly with us, we can be doubly sure that you are satisfied. And when you are satisfied, we feel satisfied too.

We deliver on our promises. We take pride in offering hassle-free clearance and speedy settlements.

## enhance is comprehensive

Right from the time of diagnosis to hospitalisation and even beyond discharge, we take care of your health, hamesha!

#### Your treatment

Hospitalisation for at least 24 hours - If you are admitted to a hospital for in-patient care, for a minimum period of 24 consecutive hours, we pay for - room charges, nursing expenses and intensive care unit charges to surgeon's fee, doctor's fee, anaesthesia, blood, oxygen, operation theater charges, etc.

Pre Hospitalization - We cover medical expenses like examination, tests, medication etc. incurred by you before your hospitalisation.

Post Hospitalization - We also cover the medical expenses incurred by you on follow-up visits, consultations, therapy, medication etc. after your hospitalisation.

#### enhance comes with much more

Being committed to your total well-being, we go an extra mile to provide you with holistic features & services.

#### Health check-up - regardless of claim history

Our concern is your good health. To pre-empt your ever having to visit a hospital, we provide an annual health check-up for yourself and adult members of your family covered by the policy.

#### We cover organ donors

We care about those who help you as much as we care for you. So, beyond ensuring that your medical needs are met, we will reimburse you for medical expenses that are incurred by an organ donor while undergoing the organ transplant surgery.

#### Reduce your tax liability\*

Opting for health insurance is certainly a step in the right direction, and it comes with a two-fold benefit. Not only does it ensure that you and your family can access good medical care at all times, it also enables you to avail of a tax benefit on the premiums you pay towards your health insurance, as per prevailing tax laws of the Income Tax Act, 1961.

#### Review your decision

We have your best interests at heart and at the same time recognise that you know your needs best. Hence, after purchasing the policy, if you find it unsuitable, you can cancel and return the policy to us. Our policies come with a free-look period of 30 days from the date of receipt of policy.

<sup>\*</sup>Tax Benefits under the policy will be as per the prevailing Income Tax laws and are subject to amendments from time to time. For tax related queries, contact your independent tax advisor.

#### Come join in anytime

Be a part of the Care Health family and continue to get uninterrupted coverage with no compromises at all. Get quality service, enhanced product features and even a reduction in waiting period by the number of years of continuous coverage under a similar plan with your previous insurer.



# Plan Options

Features / Plan(Sum Insured ₹)	Enhance I	Enhance 2							
Deductible	∣ lac to 10 lac (multiple of ∣ lac)	5 Lac		10 Lac		15 Lac		20 Lac	
Sum Insured	l lac to 30 lac (multiple of 1 lac)	45 Lac	55 Lac	40 Lac	50 Lac	35 Lac	45 Lac	30 Lac	40 Lac
In-patient Care	Up to Sum Insured	Up to Sum Insured							
Pre-Hospitalization	30 Days	30 Days							
Post-Hospitalization	60 Days	60 Days							
Day Care Treatment	Yes	Yes							
Room Rent/Category	Single Private Room with A.C	Single Private Roomwith A.C., upgradable to next level							
ICU Charges, Doctor's fee etc	No Limit	No Limit							
Organ Donor Cover	Up to Sum Insured	Up to Sum Insured							
Health Check-up	Yes	Yes							
Enhance Anywhere	No	Yes							
Expert Opinion (Add-on Benefit)	Yes	Yes							

# Policy Terms

Minimum entry age	Individual – Adult : 18 years and above, Children: 5 Years to 24years Floater – Adult : 18 years and above, Children: 1 day to 24 years with at least 1 member of age 18 years or above
Maximum Entry Age	No age bar
Renewal lifelong renewability	The Policy can be renewed under the then prevailing Health Insurance Product or its nearest substitute approved by IRDA.
Renewal premium	Premium payable on renewal and on subsequent continuation of cover are subject to change with prior approval from IRDA.
Co-payment	If you enroll at the age of 61 years or more, you will have to pay 20% of the claim amount under the policy. We pay the rest.
Waiting period	30 days for any illness except injury.
Waiting period (Named ailments)	Two years of continuous coverage.
Waiting period for pre-existing illnesses	Three years of continuous coverage.
Change in sum insured	You can modify your sum insured under the policy only upon renewal.
Grace period	30 days from the date of expiry to renew the policy.
Underwriting loading	Based on the assessment of the extra risk on account of medical conditions by the underwriter, the premium shall be loaded accordingly.
Group discount	5% to 20%, depending upon the group size.

#### What is not covered?

- Any pre-existing ailment/injury that was diagnosed/accquired within 36 months prior to issuance of the first policy
- Any diseases contracted during first 30 days of the policy start date except those arising out of accidents
- Non-allopathic treatment
- Expenses attribute to self-destruction or self-inflicted Injury, attempted suicide or suicide while sane or insane
- Any Illness or Injury attributable to consumption, use, misuse or abuse of tobacco, intoxicating drugs, alcohol, hallucinogens, smoking.
- Charges incurred in connection with cost of routine eye and ear examinations, dentures, artificial teeth and all other similar external appliance
- Medical treatment expenses traceable to childbirth (including complicated deliveries and caesarean sections incurred during hospitalization) except ectopic pregnancy
- · External congenital disease
- Tests and treatment relating to sterility and infertility

Remember, there are some treatments such as non-infective arthritis, joint replacement etc., which are covered only after completion of 2 consecutive policy years.

For a detailed set of exclusions, please log on to www.careinsurance.com.

#### Care Health Insurance Limited

Care Health Insurance is a specialized health insurer offering products in the retail segment for Health Insurance, Top-up Coverage, Personal Accident, Maternity, International Travel Insurance and Critical Illness along with Group Health Insurance and Group Personal Accident Insurance for Corporates, Micro Insurance Products for the Rural Market and a Comprehensive Set of Wellness Services. With its operating philosophy being based on the principal tenet of 'consumer-centricity', the company has consistently invested in the effective application of technology to deliver excellence in customer servicing, product innovation and value-for-money services.

Care Health Insurance was conferred with 'Claims Service Leader of the Year' & 'Best Health Insurance Company in Rural Sector' awards at the India Insurance Summit & Awards 2024; it was recognized for 'Excellence in Patient Service Delivery' at the FICCI Healthcare Excellence Awards 2023 and received the 'Smart Insurer' & 'Amiable Insurer' awards in the domain of Health Insurance at the 10th Annual Insurance Summit & Awards 2023. Care Health was awarded 'Best Health Insurance Company of the Year' at India Insurance Summit & Awards 2023 and 'Smart Insurer of the Year' and 'Sales Champion of the Year' at The Economic Times Insurance Summit & Awards 2022. The Company was recipient of the 'Best Health Insurance Product' and 'Best Health Insurance Agents' awards at the Insurance Alertss Awards, 2021, and received the 'Best Health Insurance Product' award at FICCI Healthcare Excellence Awards 2019.



#### **Care Health Insurance Limited**

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#### Disclaimer:

This is only summary of selective features of product enhance. For more details on risk factors, terms and conditions please read sales brochure carefully before concluding a sale. Please seek the advice of your insurance advisor if you require any further information or clarification. Insurance is a subject matter of solicitation.

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